



BERKSHIRE HATHAWAY MEDIA GROUP

FEATURE RICH FINANCIALS SOFTWARE

THE DEVELOPMENT TEAM LISTENS TO CUSTOMER FEEDBACK AND SUPPORT GOES THE EXTRA MILE

SBS enjoys a symbiotic relationship with its customers by using customer feedback to continually enhance the software. Customers say that responsiveness ensures SBS has the features they need to run their Business Office efficiently.

“We have added multiple applications and features over the years and really enjoyed working with the SBS team,” said BH Media Group Corporate Accounting Manager Josephine Soares. “The system has so many great features.”

General Ledger

One of those features is drill downs. “Being able to drill down into Financial Statements to see transaction details (including supporting documents and invoices) is critical during financial reviews,” she said.

Expense Reporting / Accounts Payable

Online Expense Reporting is integrated with the Financials Desktop to create a seamless workflow. Employees access the web-based form where they can attach receipts and submit their reports.

Reports are routed electronically to Approvers who can review, return, or approve the expense report via email or the desktop application. “This approach is essential for us because many of our approvers aren't at a computer for most of their day,” Soares explained.

Once approved, expense reports flow through to SBS AP for processing and payment. Customers who use SBS Payroll HR have the option of adding reimbursements to their employees' paychecks.

Budgeting

Soares said that SBS Budgeting is a “must have application.”

Role-based security allows department heads to view and update their own projections and budgets while the Business Office uses it to update the organization's financial status.

Support

A customer since 2012, BH Media has driven some key software enhancements. “The SBS Support Team really listens to feedback to make the system even better. If any problems arise, they are extremely quick to resolve them,” Soares added.

BH Media Group owns and operates 31 daily newspapers and websites, 47 weekly publications, and an ABC television affiliate in Miami.

DRILL DOWNS PUT TRANSACTION DETAILS WITHIN EASY REACH

Giving department heads access to their data lets them quickly answer questions, access related documents, and ultimately, make better informed business decisions.

BACK OFFICE RUNS SMOOTHLY WITH INTEGRATED FINANCIALS

Being familiar with a system lets users complete one task and easily move on to the next. Navigating the system is intuitive and switching between applications takes just a few clicks.

APPROVALS ONLINE OR BY EMAIL ENSURE TIMELY PROCESSING

Having a variety of approval options lets companies tailor workflows to the way they work. From requisitions to purchasing to AP, they control who approves and how approvals occur.